AREA 51 PARTY GUIDE 51 KINGSTON ROAD, UNDERWOOD, QLD, 4119





MILKY WAY PARTY \$42 PER PERSON / MINIMUM GUESTS: 10

Moonwalk Play Areas (90mins) Exclusive Party Room (30mins) Pizza and Chips 1x Pop Top Each Generic Tableware Wristband and Socks Access to a Party Host TV Birthday Message

LUNAR PARTY \$50 PER PERSON / MINIMUM GUESTS: 10

Head for Heights (90mins) Exclusive Party Room (30mins) Pizza and Chips 1x Pop Top Each Generic Tableware Wristband and Socks Access to a Party Host TV Birthday Message





ECLIPSE PARTY \$50 PER PERSON / MINIMUM GUESTS: 10

Climb the Walls (90mins) Exclusive Party Room (30mins) Pizza and Chips 1x Pop Top Each Generic Tableware Wristband and Socks Access to a Party Host TV Birthday Message

SUPERNOVA PARTY \$58 PER CHILD / MINIMUM GUESTS: 10

Power Play (90mins) Exclusive Party Room (30mins) Pizza and Chips 1x Pop Top Each Generic Tableware Wristband and Socks Access to a Party Host TV Birthday Message





COSMIC CRUST PARTY \$60 PER PERSON / MINIMUM GUESTS: 10

Moonwalk Play Areas (100mins) Robam Kitchen (80mins) Savoury Pizza Dessert Pizza 2 x 2L Soft Drinks Generic Tableware Wristband and Socks Access to a Party Host



WHAT IS INCLUDED IN MY PARTY PACKAGE?



30 MINUTES PARTY ROOM HIRE



ACCESS TO A PARTY HOST



SOCKS AND WRISTBANDS



CHIPS



GENERIC T**ABLEWARE**



90 MINUTES PLAY TIME

ADD ONS AVAILABLE



LOLLY BAGS ADD \$10



SHARE BEVERAGES FROM \$6



ROOM UPGRADE

ADD \$50



LOLLY PLATTER ADD \$35



FOOD UPGRADE ADD \$8 EACH



OUR TICKETS ARE SET BY AGE CATEGORY

TO ENSURE THE SAFETY OF OUR LITTLEST EXPLORERS

	ASTROTOTS 1-2 years	MINI ROVERS 3-4 years	MOONWALK 5-12 years	UNIVERSE 5-12 years	COSMOS 13+ years	POWER PLAY 13+ years			
ASTROTOTS PLAYLAND	S								
TRAMPOLINE PARK				\mathbf{O}	S	8			
GALACTICITY	S								
ROCKET INFLATABLE									
GIZMO'S GALAXY			S	0					
SPACE SHUTTLE INFLATABLE			S						
MEGA SLIDES			S		S	S			
SPACE NINJA			S	>					
ADULT NINJA						\checkmark			
SELECTION OF ONE ONLY									
HEAD FOR HEIGHTS HIGH ROPES									
CLIMB THE WALLS CLIMBING WALLS						~			

Adults/carers that are observing do not need to purchase a ticket. A Carer with a Companion Card presented upon arrival has free entry.

WHAT IF I HAVE MULTIPLE AGE GROUPS ATTENDING?

Children at the party will receive age appropriate wristbands in order to access different aged attractions within the centre.

Children will be able to play together, in certain areas of the centre, dependant on their ages. Full descriptions, and age, height and weight restrictions, can be found on our webpage.

WHAT IF I GO OVER THE 16 CHILD LIMIT IN A PARTY ROOM?

It is important to make sure that your initial party booking has accommodated for the number of guests you are inviting to the party. Our party packages are priced for the first 10 guests, however, for additional costs, party rooms can fit up to 16 guests.

- We cannot guarantee the ability to add extra guests after you have made your initial booking.
- Our party bookings sell out weeks in advance and we may not be able to provide an adjoining room or space for additional guests.

If you have more than 16 guests, you will need to purchase two party packages to secure two rooms. A total of 32 guests can be invited for two party rooms.

GENERAL ADMISSION FOR SIBLINGS ARRIVING ON THE DAY (NOT A PARTY PARTICIPANT):

Please ensure that parents of your party guests are aware that they need to pre-book tickets online for siblings not invited to your party. It possible our capacity could sell out in advance and walk ins are not often able to be accommodated on busy party weekends.

- Turning up without a ticket may lead to long check in lines and this is only if we have the capacity to accept walk-ins on the day. Turning up on the party day might lead to disappointment for your guests.
- Siblings of party guests may purchase meals from the cafe on the day and utilise the seating outside the party room with their parent/guardian.

You as the party parent will not need to include these guests in your personal party booking, as they fall under general admission ticketing and are under their parent/guardian's name.

Parents who are just supervising their child will have complimentary entrance into Area 51.

WHERE ARE THE INVITATIONS, AND WHAT DO I WRITE?

A COMPLIMENTARY ELECTRONIC INVITATION CAN BE LOCATED HERE: <u>HTTPS://WWW.AREA51WORLD.COM.AU/PARTIES/UNDERWOOD/PARTY-INVITATIONS/</u>

INVITING YOUR GUESTS

Only issue invitations for the amount of children you have booked in your party we may not be able to accommodate extra guests closer to your party date!

RSVP DATE

RSVP date should be 10 DAYS prior to your party so that you can meet Area 51 Party Deadlines. Any guests you have not accounted for **cannot** be added after the 7 day cutoff date.



HOW DO I MAKE A BOOKING?

(IN 10 EASY STEPS!)



Work out the total number of children you plan on inviting.

<u>Head to our website - www.area51world.com.au</u>

1

2

5

6

8

9

10

Click on "Book Party" at the top of the screen

See the different packages, their inclusions and the terms and conditions .

Click Book Now and select the date of your party.

Make sure the package and date is correct. Select the time.

Adjust the numbers of guests according to what you counted in step 1.

Follow the steps, add on any extras and navigate to the checkout. Make sure the **Email me with news and offers** box is ticked to receive important notifications.

Pay the 50% deposit for the party at checkout . Check your inbox for your confirmation email, ensure everything is correct and take note of the deadlines!

Create an <u>online account</u> with the email address you used to book. Login to check your party's Order Summary and send Waiver invites to all your guests.

WHAT DO I HAVE TO DO AFTER I'VE MADE A BOOKING?

After you have made your initial booking online, there are still some things that you will need to take care of:

- Organise your birthday cake. We do not supply cakes. We will have space in the fridge or freezer.
- **Organise your party favours.** These can be handed out at the end of your party session to ensure none of the contents end up on the play equipment.
- Send out invitations and ensure your **RSVP** date is set for no later than **10 days before your party.**
- Please be advised that purchased add-ons are non-refundable or changeable.
- Create an <u>online account</u> (if you haven't done so already) with the email address you used to book. Login and use your account to check your party's Order Summary and send Waiver invites to all your guests.
- If you wish to add anything else to your booking after the final invoice is paid, please do so in **writing** with the exact details to **parties.underwood@area51world.com.au**.
- Any add-ons submitted in writing will be invoiced to you.
- No add-ons or amendments can be accepted after 5 pm on the Wednesday before your party for weekend bookings and 4 days prior for weekday party bookings
- Please make sure to purchase and/or amend your grazing boards before the above cut-off.
- Grazing boards can't be added on the party day you may only purchase items from our Cafe's daily menu.

WAIVERS

Waivers must be signed for each child participating in play at Area 51.

Create an online account via: <u>https://ecom.roller.app/area51/tickets/en/login</u> using the email address you used to book. Send a waiver invite to all your guests from your Area 51 account dashboard. Ensure all your guests sign a waiver for a quick check-in when you arrive.

WHAT CAN I BRING TO THE PARTY?

LOLLY BAGS WELCOME!

MUST BE HANDED OUT AT THE END OF THE PARTY! BYO NUT-FREE CAKE!

DON'T FORGET YOUR CANDLES! (WE HAVE EVERYTHING ELSE)

BYO WEIGHTED BALLOON BOUQUETS

(OUR CEILINGS ARE VERY TALL!)

IMPORTANT REMINDER

No other outside food is permitted and we are a Peanut Free Venue! Smash cakes and confetti or party poppers are not allowed.

HOW WILL MY PARTY RUN ON THE DAY?

ARRIVE 30 MINS PRIOR TO YOUR PARTY FOR SETUP, WE CHECK IN AND GUIDE YOUR GUESTS TO THE PARTY ROOM. ENSURE ALL GUESTS ARRIVE 15 MINS PRIOR SO WE CAN CHECK IN AND GET READY BEFORE THE START TIME TO MAXIMISE YOUR PLAY TIME!

PLEASE ENSURE ALL GUESTS HAVE SIGNED OUR ONLINE WAIVER, WE WILL CHECK THIS BEFORE LETTING ANYONE INSIDE.

PARTY HOST WILL TAKE THE CHILDREN OUT TO DIFFERENT AREAS OF OUR VENUE TO PLAY GAMES AND HAVE FUN! (THEY JOIN IN ON THE FUN TOO!)

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5 YOUR PARTY HOST WILL HAND OUT THE WRISTBANDS AND SOCKS AS WELL AS GIVE YOU A RUNDOWN ON HOW THE PARTY WILL RUN.

4 AFTER WAIVERS ARE CHECKED, YOU WILL BE GUIDED TO YOUR DESIGNATED PARTY ROOM WHERE YOUR HOST WILL BE WAITING TO INTRODUCE THEMSELVES.

7 HOST WILL BRING ALL THE CHILDREN BACK AT THE DESIGNATED FOOD TIME TO EAT AND DRINK.



9 AFTER CAKE, YOU'LL BE AT THE END OF YOUR SESSION. THANK YOU FOR VISITING AREA51, HOPE EVERYONE HAD A MEMORABLE EXPERIENCE AND HOPE TO SEE YOU AGAIN SOON!

WHAT TO EXPECT FROM YOUR PARTY HOST

Your host will MC your event and ensure all operations are running smoothly. They will act like a tour guide and assist attraction attendants in ensuring the children are safe.

It is important to remember that your assistance is also needed out on floor. The party guests still need adult supervision from parents

WHAT ARE THE DEADLINES FOR PARTIES?

ALL PARTIES AT AREA 51 MUST BE FINALISED AND PAID IN FULL 3 DAYS BEFORE YOUR PARTY.

MON	TUE	WED	THU	FRI	SAT	SUN
	Login to your ONLINE ACCOUNT Check your party's Order Summary and send waiver invite to all guests. Email us and advise of any add ons or amendments.					
Final invoice will be sent.	Final invoice DUE TODAY UNPAID parties are at risk of cancellation. Check your inbox!	Parties will be cancelled today if they are still unpaid.	No add ons or amendments can be accepted after 5 pm	YOUR PARTY DATE HERE		

In order to finalize the details of your party, the final invoice will be due on

the **Tuesday before your party** for weekend bookings and **3 days prior** for weekday party bookings.

If you remain unresponsive/unpaid 48 hours before your party, your event will be cancelled. All deposits/payments will not be refunded.

THANK YOU FOR CHOOSING AREA 51!

HAD A CHANGE TO YOUR BOOKING <u>AFTER</u> PAYING THE FINAL INVOICE?

If you wish to add on anything else to your booking, please put this in writing with the exact details to parties.underwood@area51world.com.au

HAVE ANOTHER ENQUIRY?

Please direct all enquiries to <u>parties.underwood@area51world.com.au</u> and include your:

- BOOKING ID - BOOKING NAME

REFUND / CANCELLATION POLICY

Please click to read our **refund/cancellation policy**.





WWW.AREA51WORLD.COM.AU